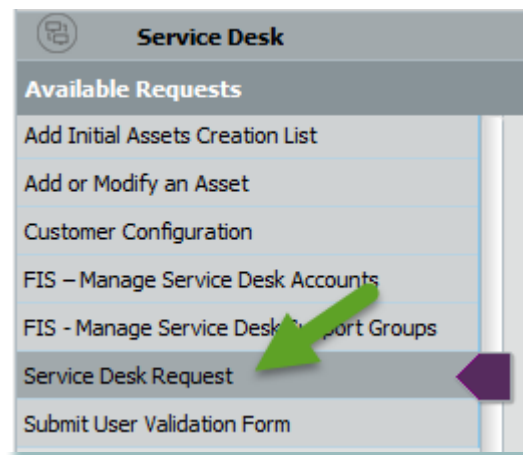




Locked out of the Service Desk?

If you're having problems logging onto the Service Desk, ask a trusted colleague to raise a ticket on your behalf to have your password reset.

Anyone with access to the Service Desk can do this by clicking **Service Desk Request** under the Service Desk category. When the ticket is processed, a new password will be emailed to you.



If no one is available to raise a ticket for you, and you have a critical issue to report, email your password reset request and Service Desk user name to TS.GSSops@sungard.com.